Science Communicator

Role: Science Communicator

Location: Cambridge Science Centre, Cambridge Science Park, CB4 0FN; and Head Office, 44 Clifton Road, Cambridge, CB1 7ED

Reports to: Engagement and Logistics Lead **Contract Type:** 9 Month Fixed Term, Part Time

CAMBRIDGE SCIENCE CENTRE

Cambridge Science Centre

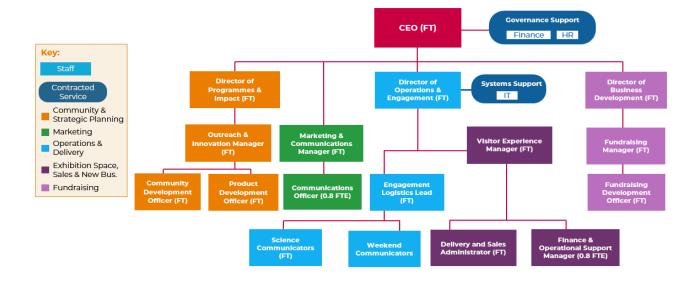
For over ten years, Cambridge Science Centre has been sparking curiosity and a love of STEM (Science, Technology, Engineering and Maths) in young people across the East of England. We focus mainly on ages 4 to 14, because the evidence is clear: building confidence and interest in STEM early on can open up all sorts of opportunities later in life.

Our programmes are designed to be joyful, surprising and genuinely eye-opening—experiences that help young people see themselves and the world in new ways. Through hands-on exploration and open-ended learning, we aim to complement formal education and help every child find what excites them most about STEM.

We develop and deliver a wide range and style of STEM engagement content for young people from early years through to age 16—and we work closely with the parents, carers and educators who play such an important role in their lives.

Each year, around 30,000 young people take part in our activities—whether in schools, communities or at our own centres—and our goal is always the same: to help them imagine and shape a brighter future. With the recent opening of our new permanent venue in Cambridge, alongside continued support through our semi-permanent pop-up centre in Wisbech, we're now able to build deeper, more sustained relationships with the communities that benefit most from what we offer.

Cambridge Science Centre is an independent educational charity (Registered Charity No. 1146349). You can find out more at www.cambridgesciencecentre.org. CSC is an independent educational charity (Registered Charity No. 1146349. Find out more at www.cambridgesciencecentre.org).



Science Communicator

As a Science Communicator, you're right at the heart of what we do—without Communicators, there is no CSC! Your energy and enthusiasm for STEM will help spark curiosity and excitement in young people, connecting them with science in ways that are fun, meaningful and memorable.

We're looking for someone who's naturally curious, confident when engaging with people, and genuinely passionate about making science accessible and enjoyable for everyone.

In this role, you'll work directly with the public, community groups and schools to create engaging STEM experiences. You'll deliver interactive shows, workshops and events, and support open-ended exploration and conversation on the exhibit floor. We'll provide training in public engagement—but it's your personality and style that will bring it all to life. Authenticity is what truly connects with people.

You'll be based at our main venue in Cambridge and regularly travel to off-site locations across East Anglia. You'll take the lead in setting up and packing down sessions, helping ensure every visitor has a smooth, high-quality experience. You'll also help keep our engagement kit and venue infrastructure in great working order.

In addition to delivering brilliant visitor experiences, you'll help us stay responsive to audience needs—by sharing observations, contributing ideas for new content, and gathering feedback that directly informs our improvements. You'll also support the promotion of the Centre's wider work, signposting visitors to other opportunities they might enjoy, from events and workshops to memberships.

Key Responsibilities

- Create exceptional visitor experiences at both our main Cambridge Centre and outreach venues — delivering positive STEM moments that inspire curiosity and can genuinely change lives.
- Explain the STEM concepts behind exhibits and deliver shows, workshops, and drop-in activities in a lively, engaging, and audience-responsive way.
- Support a deeper understanding of CSC's audiences through observation, research, and the collection of both formal and informal feedback — helping to optimise your own work, as well as that of the wider team and organisation, across all audience groups
- Help operate our venues by maintaining a clean, safe, and welcoming environment, and responding promptly and responsibly to any unforeseen issues or incidents.
- Ensure that risk assessments are observed, and any dynamic risk assessments and any issues and incidents are promptly reported, handled effectively, and resolved in a considerate manner to, where necessary, update and appropriately archive risk assessments.
- Support the Product and Community Development teams, as capacity allows, in the creation, testing, and refinement of new science engagement content.

- Promote CSC's products, services, and charitable mission where appropriate, helping to raise awareness and encourage engagement.
- Stay informed about current developments in STEM and best practices in science communication across the sector.
- Foster a positive team and organisational culture by treating others with respect, consideration, and professionalism.
- Undertake administrative work related to the role, including but not limited to:
 - Completion of necessary event organisation planning documents and systems;
 - General reporting and action to ensure the equipment is maintained;
 - General reporting and action to support the maintenance of quality and accuracy of content;
 - Partake in training, and identify training needs and communicate to the Engagement Logistics Lead for review.
- Undertake other tasks and duties as reasonably required from time to time, such as capturing content for CSC's social media channels.

Person Specification Essential Criteria

- Excellent verbal and written communication and presentation skills
- A people person: interested in individuals, skilled at active listening and responsive to interests and needs of young people and the adults in their lives
- Driven to deliver timely, high-quality outcomes in everything you do
- A commitment to equity, diversity, and inclusion
- A passion for keeping up-to-date on worldwide developments in science, technology, engineering and maths
- Confidence in handling questions across a broad range of STEM topics
- Strong teamwork skills, with the ability to collaborate effectively with colleagues across the charity in conversations, projects, meetings, and other joint efforts
- Ability to manage your own time, prioritise tasks effectively, and adapt to changing priorities or respond promptly to emerging requests
- Willingness to learn new skills and undertake independent research to support continuous development
- Computer literate
- Achieve a satisfactory enhanced DBS check

Desirable Criteria

- Experience in science communication or in working with diverse audiences, including families, adults, and children.
- Customer service skills and experience
- Level 3 or equivalent qualifications in a STEM subject
- Full clean driving license

Working Conditions

The primary locations for this role will be Cambridge Science Centre's Head Office at 44 Clifton Road, Cambridge, CB1 7ED (assigned desk or workspace) and the Cambridge Science Centre at Trinity Centre, Cambridge Science Park, CB4 0FN (hotdesking model).

Working 3 days per week on a 2 week rotation of Wed - Fri one week and Fri - Sun the next. CSC plans rotas at least 4 weeks in advance to avoid consecutive weekend commitment where possible to do so.

In addition, there will be frequent travel (primarily driving with a company or hire vehicle) to the semi-permanent centre (Inspire Wisbech Centre, Wisbech, PE13 1AR) and, on occasion a variety of locations across the East of England, including schools and community venues, which will include occasional overnight stays.

We offer the option of flexible hybrid working where and when possible and in agreement with your line manager, when not required for on-site delivering and tasks.

Advancement Opportunities

Science Communicators and public engagement are at the heart of everything CSC does. In this role, you'll develop and refine your science communication skills while contributing valuable insights into what works best across different settings and audience groups.

CSC is committed to investing in its staff through a structured career development framework that includes training, leadership opportunities, and pathways to specialise in audience engagement and/or technical content. A natural progression for our Part Time Science Communicators is to move into a permanent Science Communicator role as and when vacancies arise. Your existing experience with CSC would be viewed very positively in any application for a permanent position.

Standard working hours are 7.5 hours per day Parking and bike storage are available at both CSC locations.

Benefits include:

- 33 days annual leave (inclusive of bank and public holidays) (pro rata)
- Mental health support in partnership with BetterHelp

Recruitment Process and Timeline:

To apply for the position of Part Time Science Communicator at Cambridge Science Centre, please submit your CV and a Cover Letter explaining why you are interested in joining the Centre and how your skills and experience align with the role. Send your application to: jobs@cambridgesciencecentre.org.

At CSC, we're committed to equity, diversity and inclusion in all areas of our work. We actively welcome applications from people of all backgrounds, especially those underrepresented in science engagement.